



**EARNING POINTS** it's easy to earn points with **FBD Hotels Rewards**. The total amount of your bill is applied toward your account. For every euro you spend you'll earn 1 point. It's that simple. Additionally, as a valued member in our exclusive program, you will receive numerous gifts and discounts throughout the year. Personalized recognition, excellent service and exceptional quality are only a few of the benefits you will receive.

Your satisfaction is our top priority.

#### Terms & Conditions

1. **FBD Hotels Rewards** offer values and rewards may not be combined with other offers and discounts, unless otherwise stated at the time of redemption.
2. Your club card and any associated offers are valid at participating locations only.
3. No purchase is necessary to receive a **FBD Hotels Rewards** membership card.
4. To earn points, you must present your **FBD Hotels Rewards** membership card at the time of purchase.
5. For every one-euro purchase (€1.00), your account will be credited with 1 point(s).
6. All transactions can be viewed online and offers and rewards accounts can be viewed online at [www.FBDhotels.com](http://www.FBDhotels.com)
7. You may occasionally receive complimentary offer incentives. Incentive offers may be issued in recognition of various events, such as birthdays and anniversaries. You will be notified of offer eligibility via mail and/or on your transaction receipt.
8. Neither a receipt nor letter is necessary for offer redemption. To redeem an offer or reward, however, you must request a specific offer at time of sale. You may request an updated account status prior to redemption.
9. Points earned on a transaction may not be applied towards that transaction but may be applied towards any subsequent transaction.
10. Points redeemed during reward redemption are deducted from your account balance at time of redemption.
11. Rewards are subject to availability at time of request, accommodation requests are subject to quotas and may not be available during high demand periods. Please check with reservations department regarding this.
12. The programme is not applicable to weddings, functions, conferences, meetings or events.
13. The programme is only applicable to food and beverage that is charged to your room or part of an inclusive package and based on the occupancy of the room.
14. As at our discretion, redemption of Incentive Offers may be limited to one per transaction. Please check prior to booking.
15. Rewards may be redeemed in multiples and in combinations. They may also be redeemed in conjunction with an Incentive Offer.
16. Offer values and rewards may only be redeemed by the cardholder and are non-transferable.
17. Offer values, rewards and reward payout schedules may vary by location.
18. **FBD Hotels Rewards** may at its sole discretion modify or substitute offer values and rewards of comparable value without notice.
19. **FBD Hotels Rewards** reserves the right to discontinue this program at any time without notice. In the event this program is discontinued, at the management's discretion, outstanding points earned and incentive offers made may still be honoured.
20. **FBD Hotels Rewards** reserves the rights to discontinue membership privileges and void your point balance if any unauthorized points are accrued or redeemed.
21. **FBD Hotels Rewards** reserves the right to discontinue membership privileges if the member's account remains inactive for 12 months.
22. **FBD Hotels Rewards** reserves the right to void your point balance if your account remains inactive for 12 months.
23. Additional restrictions of use may apply. Check with any FBD Hotel in Ireland for details.
24. To redeem your points please contact the Hotel of your choice prior to your stay.
25. Birthday, anniversary and other special offers do not require point's redemption and will automatically appear in your account.
26. Accommodation which is booked through a 3<sup>rd</sup> party will not be eligible to earn reward points
27. Conference & Banqueting Revenue will not be eligible to earn reward points, please enquire at individual hotel for details.
28. Your Data may be used by FBD Hotels for marketing purposes, you can unsubscribe at any time.